# HUMAN RESOURCES POLICY

2<sup>nd</sup> April

2022



#### 1. Introduction

### 1.1 Purpose

The purpose of this Human Resources (HR) policy is to establish clear guidelines and procedures to ensure fair, consistent, and effective management of our staff. This policy aims to create a productive and supportive working environment that aligns with the mission and values of Change Initiatives.

## 1.2 Scope

This policy applies to all employees, volunteers and interns working with Change Initiatives

#### 2. Recruitment and Selection

# 2.1 Equal Opportunity Employment

Change Initiatives is committed to providing equal employment opportunities to all applicants and employees without regard to religion, caste, sex, age, disability or any other characteristic protected by Indian laws.

#### 2.2 Recruitment Process

- ➤ **Job Posting:** All job vacancies will be advertised internally and externally to reach a diverse pool of candidates.
- > Selection Criteria: Candidates will be selected based on their qualifications, experience and alignment with the NGO's values and mission
- ➤ Interview Process: Structured interviews will be conducted to ensure fair and objective assessment of all candidates
- ➤ **Background Checks:** Reference checks and, where applicable, background checks will be conducted before making an offer of employment

# 3. Onboarding and Training

#### 3.1 Orientation

New employees will undergo an orientation programme to introduce them to the organization's mission, values, policies, and procedures

## 3.2 Training and Development

- > Initial Training: New employees will receive training relevant to their role.
- ➤ Ongoing Development: Continuous learning opportunities will be provided to help employees develop their skills and advance their careers within the organization.

## 4. Employee Conduct and Expectations

# 4.1 Code of Conduct

- Employees are expected to adhere to the highest standards of ethical conduct and integrity. This includes:
- > Respecting the rights and dignity of colleagues, beneficiaries, and partners
- Avoiding conflicts of interest
- Protecting confidential information
- Complying with all applicable laws and NGO policies

# 4.2 Attendance and Punctuality

- > Employees are expected to maintain regular attendance and be punctual. Absences should be reported to the supervisor as soon as possible
- > The organisation permits 11 Casual Leaves (CL) in an year. In one month a maximum of 3 CLs can be allowed.
- If an employee has to work on a weekend or on a national holiday due to the priority of the deliverables, they are offered a compensatory off on any other workday.
- National holidays (maximum 18 days) will be published every year.
- > Three days late will be considered as 1 day absent.

#### 4.3 Dress Code

Employees should dress in a manner that is appropriate for their role and represents the organization professionally

## 5. Performance Management

#### 5.1 Performance Reviews

> Annual performance reviews will be conducted to provide feedback, set goals, and discuss career development

# 5.2 Feedback and Improvement

> Constructive feedback will be provided to help employees improve their performance. Employees are encouraged to seek feedback and support from their supervisors

## 6. Compensation and Benefits

#### 6.1 Salary and Wages

- > Salaries and wages will be competitive and commensurate with the employee's experience, skills and responsibilities.
- After every one year there will be review of every employee and increment will be done according to their performances.

# 7. Health and Safety

## 7.1 Workplace Safety

➤ Change Initiatives is committed to providing a safe and healthy work environment. Employees are expected to follow all safety procedures and report any hazards or injuries immediately.

# 7.2 Health and Wellbeing

Initiatives will be implemented to promote the physical and mental well-being of employees.

# 8. Grievance and Disciplinary Procedures

#### 8.1 Grievance Procedure

Employees who have concerns or complaints are encouraged to raise them through the established grievance procedure without fear of retaliation.

# 8.2 Disciplinary Action

Disciplinary actions, up to and including termination, may be taken for violations of the code of conduct, poor performance or other misconduct.

# 9. Termination of Employment

## 9.1 Voluntary Termination

Appointment is liable to terminated at any time by either side without assigning any reason by one month's notice or payment of one month's salary in lieu thereof.

# 9.2 Involuntary Termination

Involuntary termination will be conducted in accordance with applicable laws and organisational policies, ensuring fairness and transparency.

#### **Amendments**

Any amendments to this policy will be communicated to all employees in a timely manner.

➤ This HR policy is intended to provide a clear framework for managing human resources at Change Initiatives. By adhering to these guidelines, we aim to create a supportive and productive work environment that advances our mission and values.

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